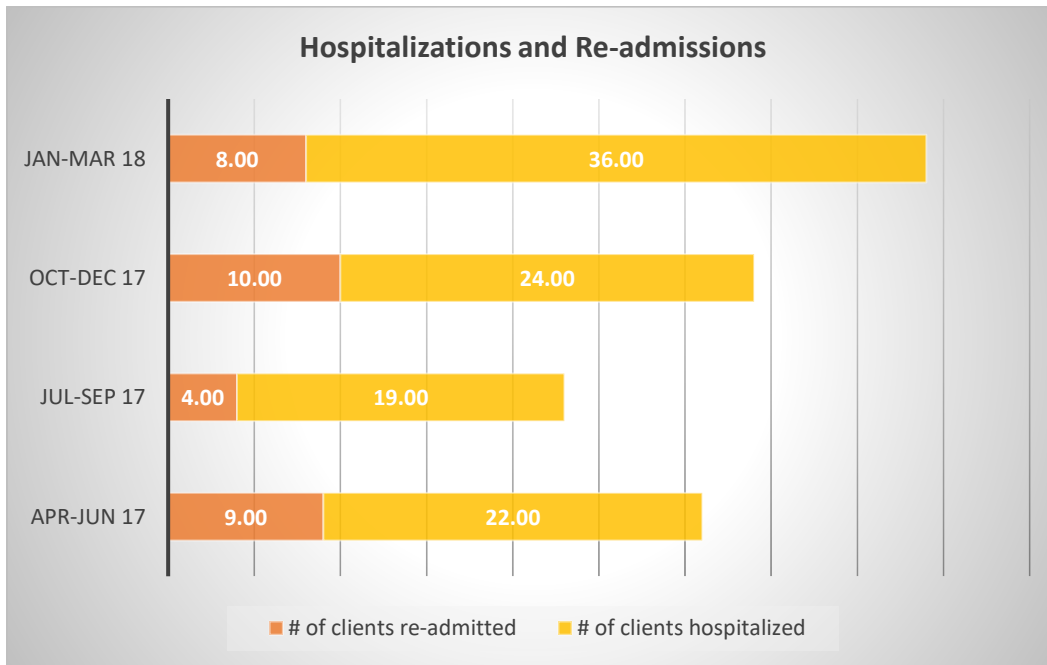




## Mission Impact Priority Outcomes by Department Report Q1 2018 (Jan – Mar)

### Rate of Hospitalization (MHRS)



### Current Discussion:

Rate of hospitalization (e.g., patient days, episodes, readmission)

- ✓ During the last 90 days, 3% of all our clients were hospitalized which is a low percentage. Of the clients that were hospitalized, 22% were readmitted within the period of January-March 2018. Compared to the total number of “patient days” in the quarter (the number of active clients times the number of days in the quarter), our clients spent .16% of this time was in psychiatric hospital beds.

*1,020 active MHRS clients*

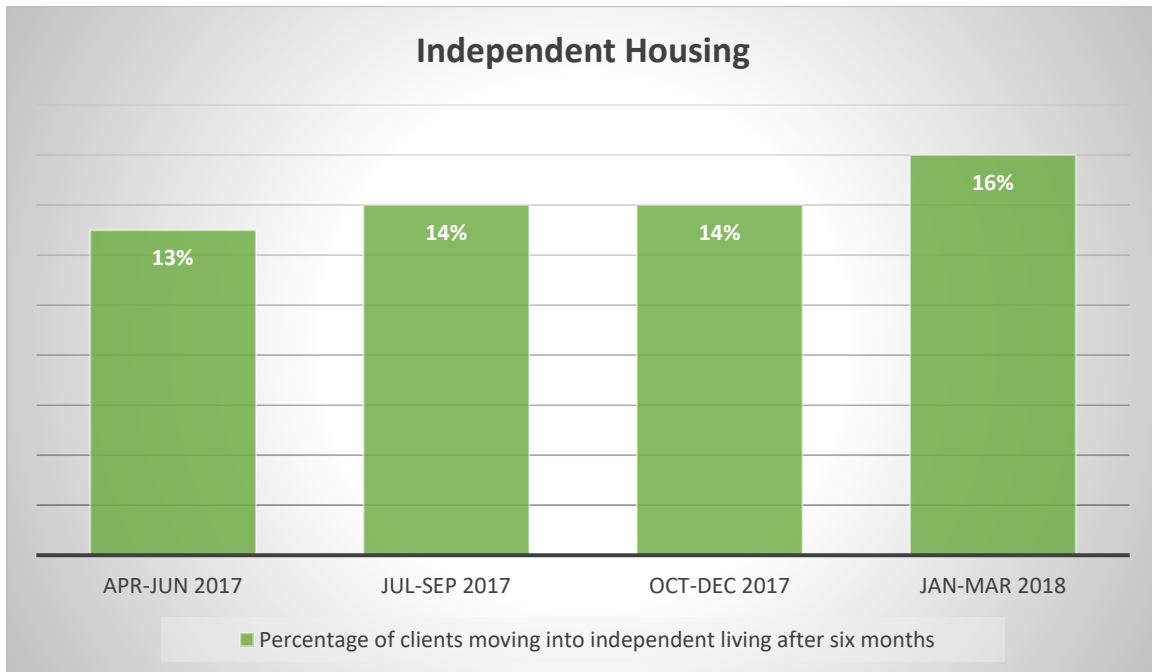
*36 clients hospitalized out of all active MHRS clients*

*8 clients were re-admitted of the clients who were hospitalized*

*151 total days were spent in the hospital by clients*

*90 total possible hospital days (January-March 2018)*

## Obtaining Independent Housing



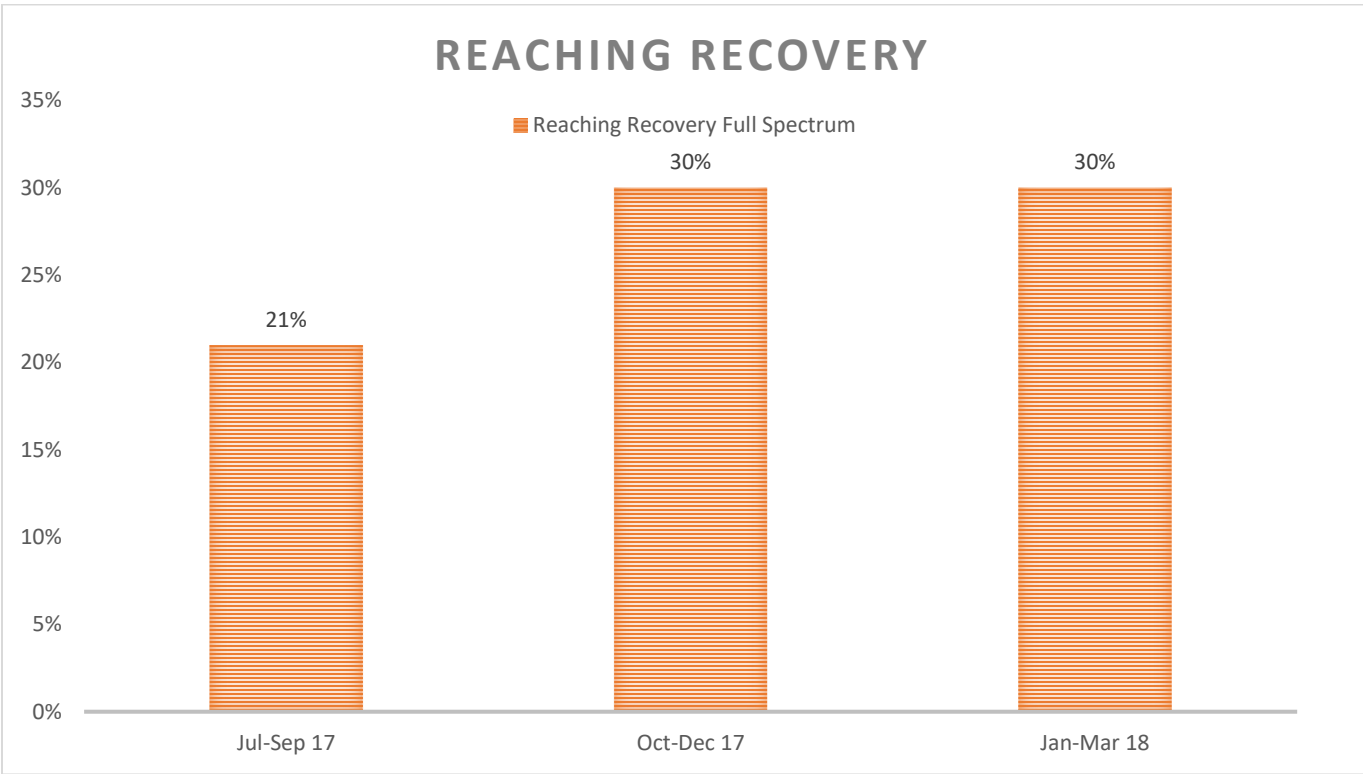
Percentage of clients moving into independent living after six months  
(35% of our clients are homeless at the time of intake)

### Current Discussion:

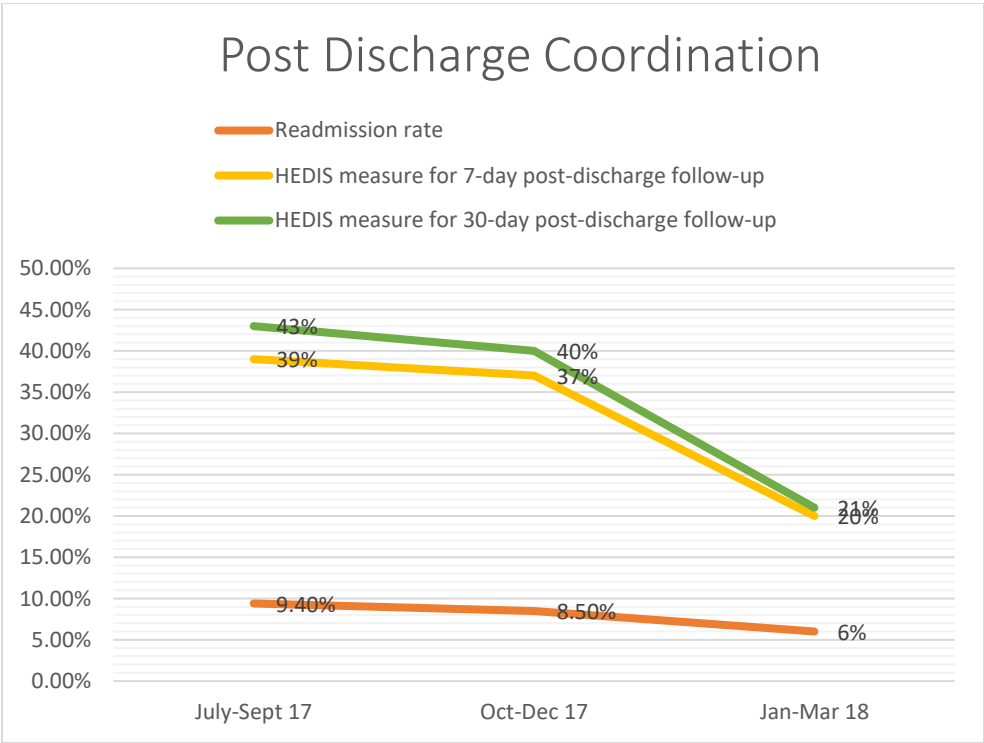
- ✓ At the time of intake 35% of all of our clients are homeless. After 6 months, 30% are homeless. 16% of our homeless clients obtained some sort of housing after six months. Homelessness has decreased 16% across our clients. In regards to independent living, after six months, 11% more of our clients are living independently. A client living with family has decreased 10%, which means that fewer clients are living with family out of convenience.

*Fewer of our clients are homeless which means that community support staff are helping clients reach their goals and clients are becoming more independent as a result of working with their community support specialists.*

Percentage of active clients who have full spectrum of Reaching Recovery tools administered and tabulated (future outcomes will target recovery thresholds)



Patient Discharge Coordination



### Medication Clinic

	September 2017	December 2017	February 2018	March 2018
Satisfaction with assigned provider	76%	86%	86%	<i>*No new data due to flood</i>
Length of time to first psychiatry visit	6.00 weeks	3.00 weeks	3.86 weeks	3.00 weeks
No show rate in the medication clinic	34%	43%	49%	49%



#### **Making/made progress**

- ✓ 58% of clients that took the exit survey indicated that they felt the services they received helped a great deal and 42% of the clients that took the exit survey indicated that they felt the services they received helped. 0.00% of the clients indicated that services did not help.

#### **Recommend therapist**

- ✓ 75% of the clients indicated that they would “definitely” recommend their therapist. 08% indicated that they would “maybe” recommend their therapist. 17% indicated that they would “not” recommend their therapist.

#### **Access (time to first visit)**

- ✓ Remains 1 day.

### Day Program: Positive & Negative Syndrome Scale (PANSS)

The PANSS will be administered at intake and results will show after three months of attending the day program, a decrease in consumer symptoms.

