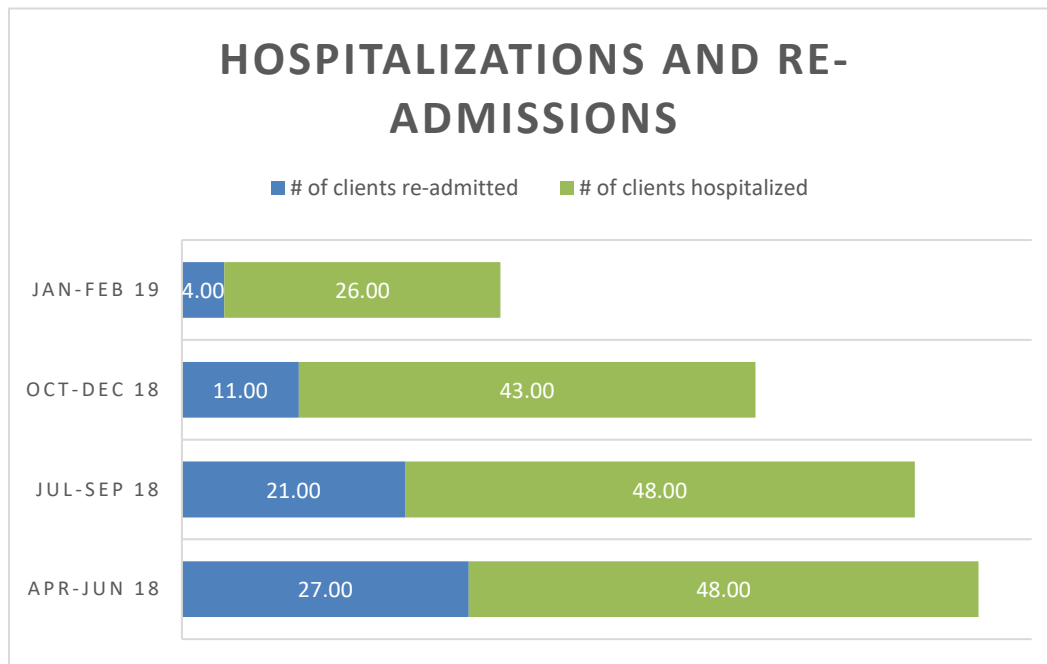




Mission Impact Priority Outcomes by Department Report

Rate of Hospitalization (MHR)

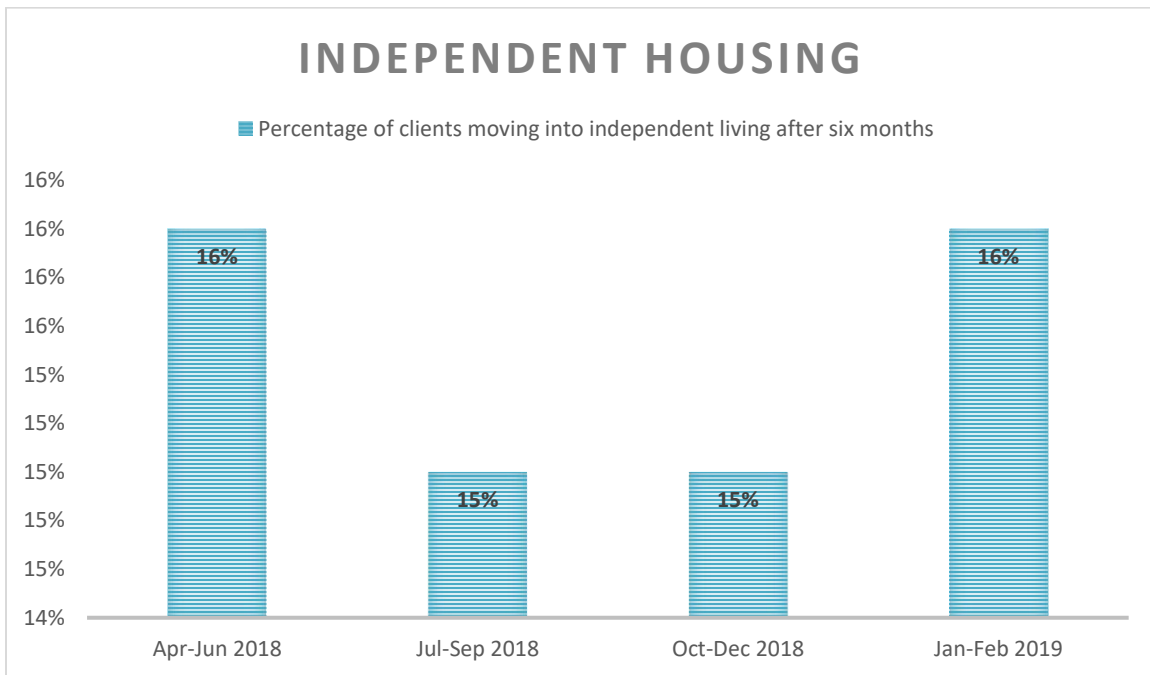


Current Discussion:

Rate of hospitalization (e.g., patient days, episodes, readmission)

- ✓ During the last two months, 2% of all our clients were hospitalized which is higher than the past reported data. Of the clients that were hospitalized, 15% were readmitted within the period of January-February 2019.
 - ✓ 1048 active MHR clients
 - ✓ 26 client admissions to the hospital out of all active MHR clients
 - ✓ 4 client readmissions to the hospital of clients who were hospitalized
 - ✓ 141 total days were spent in the hospital by clients
 - ✓ 59 total possible hospital days (January-February 2019)

Obtaining Independent Housing

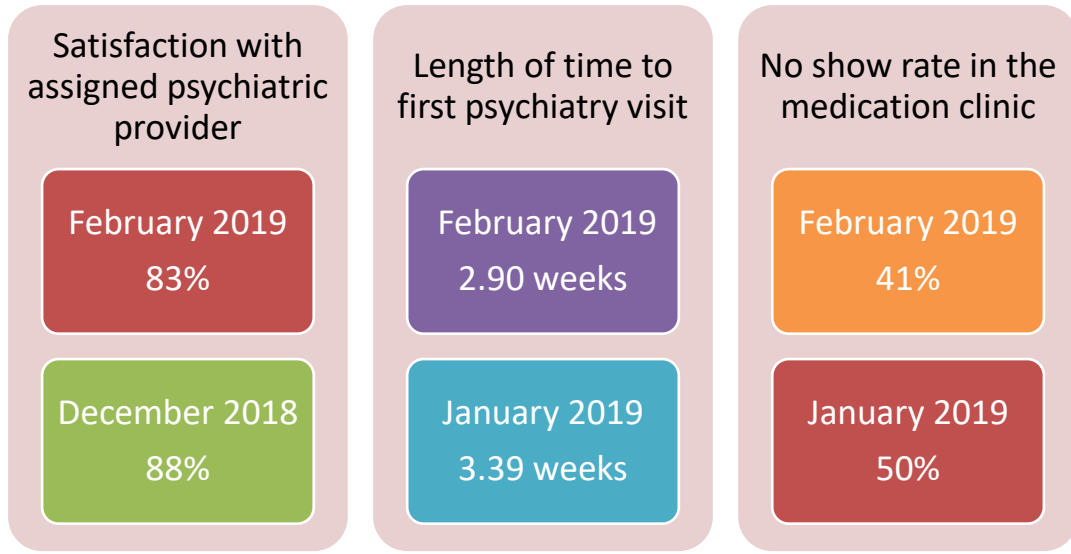


Percentage of clients moving into independent living after six months
(35% of our clients are homeless at the time of intake)

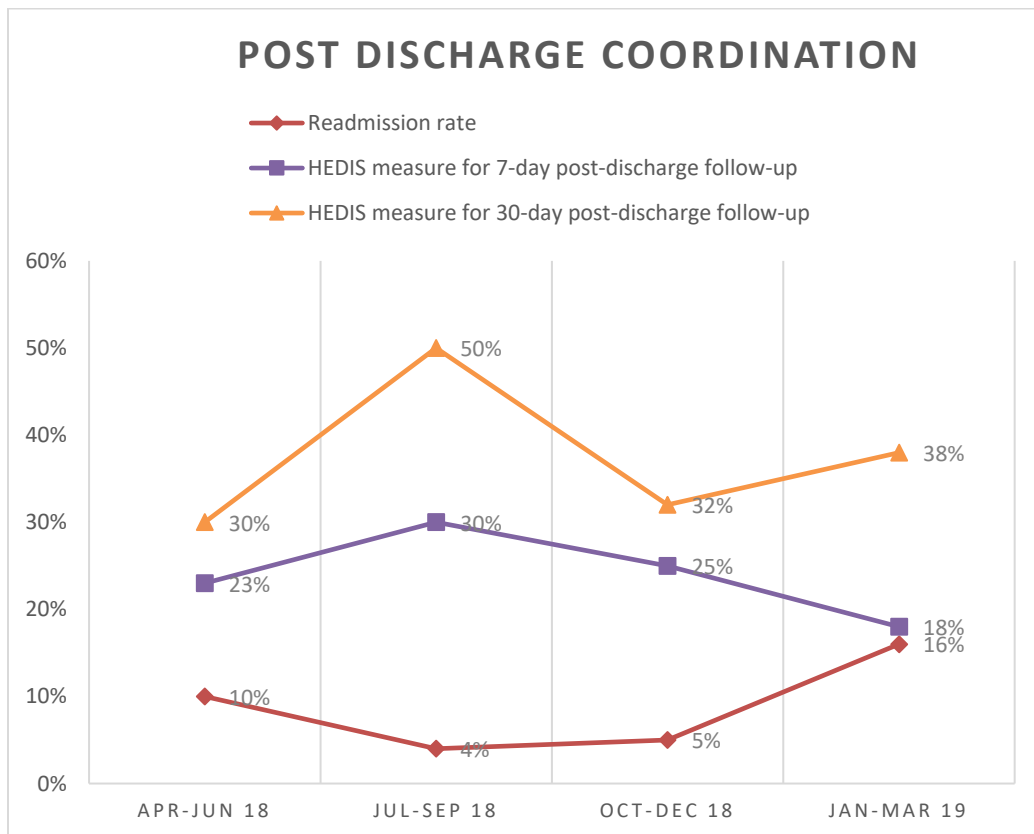
Current Discussion:

- ✓ At the time of intake 35% of all of our clients are homeless. After 6 months, 30% are homeless. 16% of our homeless clients obtained some sort of housing after six months. Homelessness has decreased 16% across our clients.
- ✓ In regards to independent living, after six months, 11% more of our clients are living independently. A client living with family has decreased 10%, which means that fewer clients are living with family out of convenience.
- ✓ Fewer of our clients are homeless which means that community support staff are helping clients reach their goals and clients are becoming more independent as a result of working with their community support specialists.

Medication Clinic



Patient Discharge Coordination



Counseling at Dupont

Making/made progress

February 2019	64% of clients that took the exit survey indicated that they felt the services they received helped a great deal	36% of the clients that took the exit survey indicated that they felt the services they received helped	0% of the clients indicated that services did not help
December 2018	64% of clients that took the exit survey indicated that they felt the services they received helped a great deal	36% of the clients that took the exit survey indicated that they felt the services they received helped	0% of the clients indicated that services did not help
October 2018	64% of clients that took the exit survey indicated that they felt the services they received helped a great deal	36% of the clients that took the exit survey indicated that they felt the services they received helped	0% of the clients indicated that services did not help
August 2018	65% of clients that took the exit survey indicated that they felt the services they received helped a great deal	35% of the clients that took the exit survey indicated that they felt the services they received helped	0% of the clients indicated that services did not help

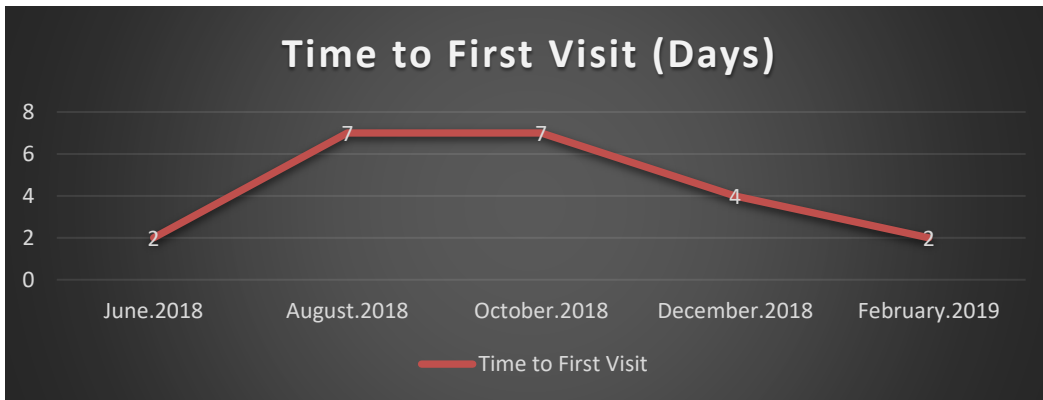
N=25

Recommend therapist

February 2019	76% of the clients indicated that they would "definitely" recommend their therapist	8% indicated that they would "maybe" recommend their therapist	16% indicated that they would "not" recommend their therapist
December 2018	76% of the clients indicated that they would "definitely" recommend their therapist	8% indicated that they would "maybe" recommend their therapist	16% indicated that they would "not" recommend their therapist
October 2018	76% of the clients indicated that they would "definitely" recommend their therapist	8% indicated that they would "maybe" recommend their therapist	16% indicated that they would "not" recommend their therapist
August 2018	75% of the clients indicated that they would "definitely" recommend their therapist	10% indicated that they would "maybe" recommend their therapist	15% indicated that they would "not" recommend their therapist

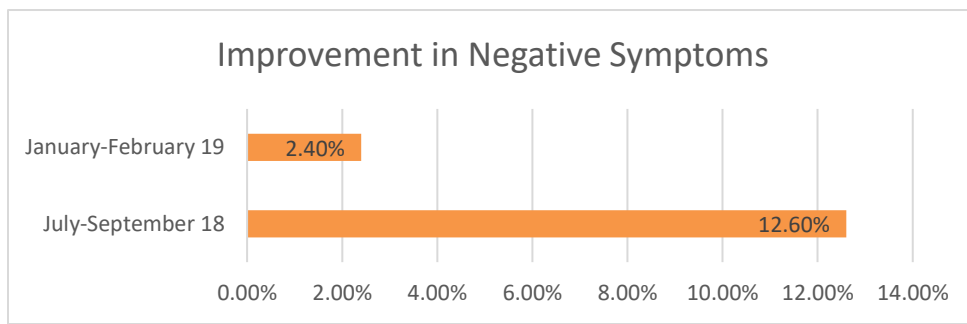
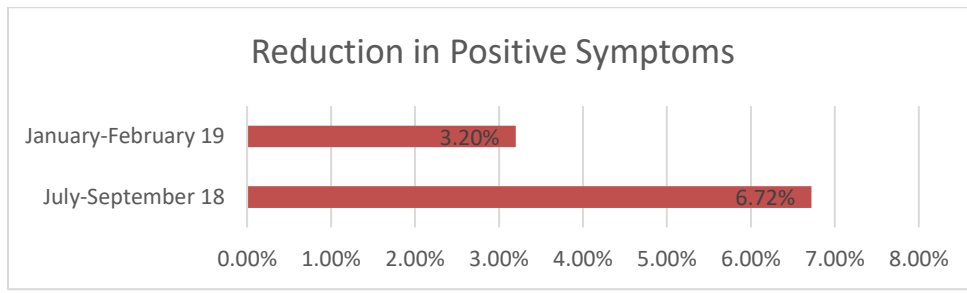
N=25

CAD Access (time to first visit)



Day Program: Positive & Negative Syndrome Scale (PANSS)

The PANSS will be administered at intake and results will show after six months of attending the day program, a decrease in consumer symptoms.



N=40

Increased sobriety or abstinence from drugs (GAIN-SS section 3)

(January-February 2019)

The GAIN-SS section 3 captures a client's substance use and related behaviors. The higher the score indicates that the use and behaviors are more recent. The scores decrease as the timeframe of use and behaviors is further away. A decrease in score shows that a person has maintained abstinence from substance use and substance use related negative behaviors.

- ✓ Over the last 60 days, there has been a 2% decrease in substance abuse related behaviors.

N=10

