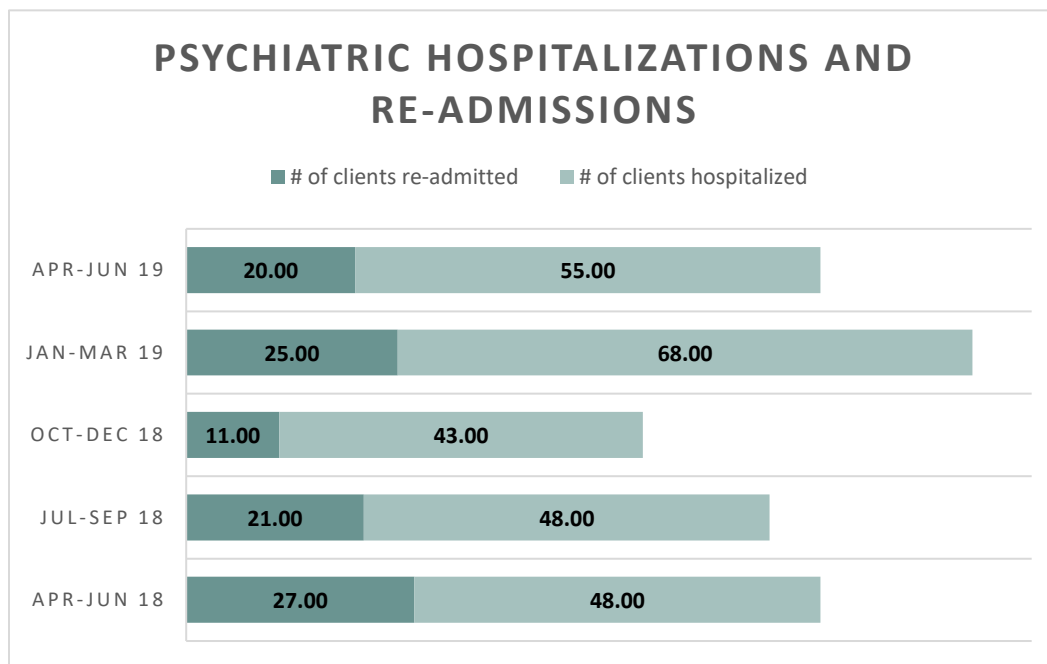




## Mission Impact Priority Outcomes by Department Report

### Rate of Psychiatric Hospitalizations (MHRS)

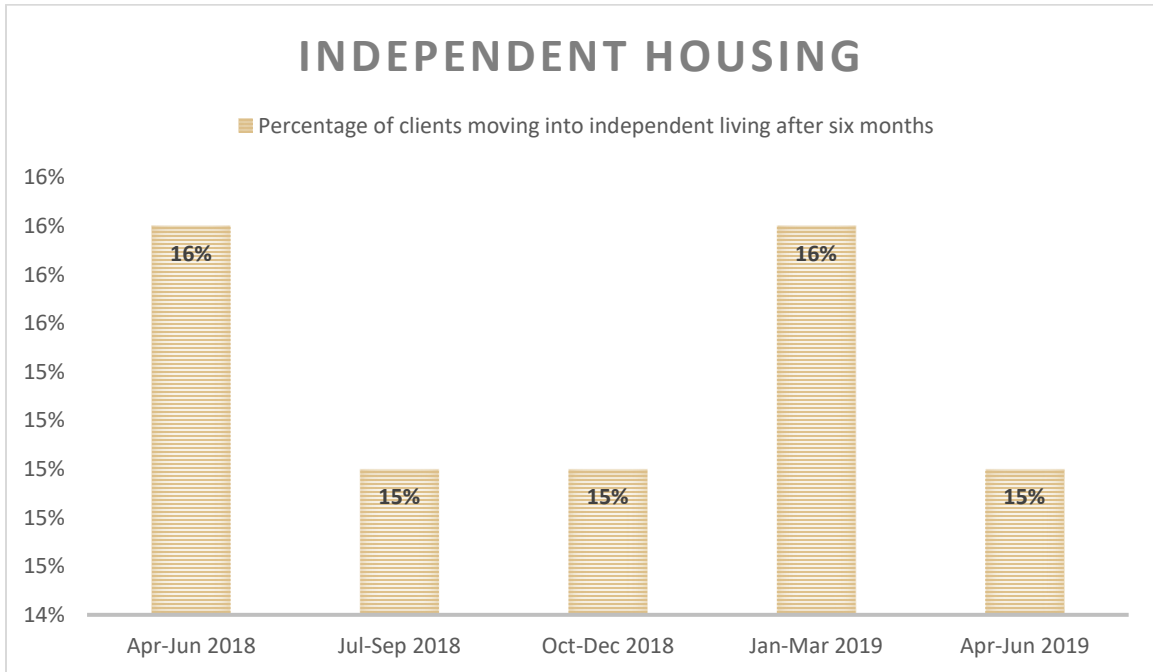


### Current Discussion:

Rate of hospitalization (e.g., patient days, episodes, readmission)

- ✓ Over the last 91 days, 5% of all our clients were hospitalized which is a decrease from the prior quarter's data. Of the clients that were hospitalized, 36% were readmitted within the period of April-June 2019.
  - 55 client admissions to the hospital out of all active MHRS clients
  - 20 client readmissions to the hospital of clients who were hospitalized in psych units
  - 142 total days were spent in the hospital by clients
  - 91 total possible hospital days (April-June 2019)
  - 994 active MHRS clients
  - 91 days x 994 clients = 90,454 "patient days"
  - 142 total psych days of 90,454 patient days = 0.00156, or .16%

### Obtaining Independent Housing

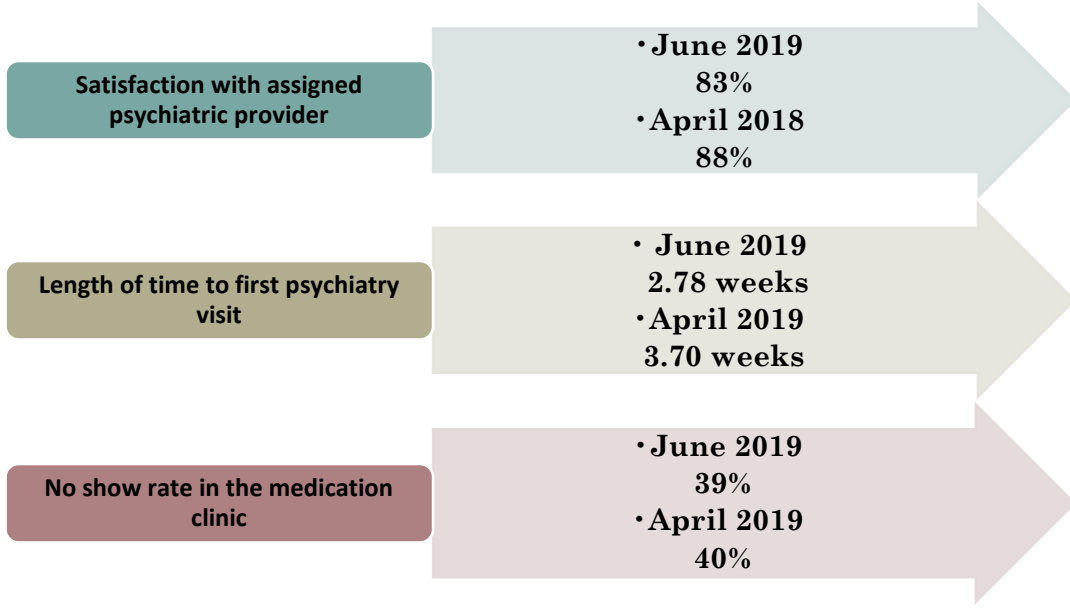


Percentage of clients moving into independent living after six months  
(35% of our clients are homeless at the time of intake)

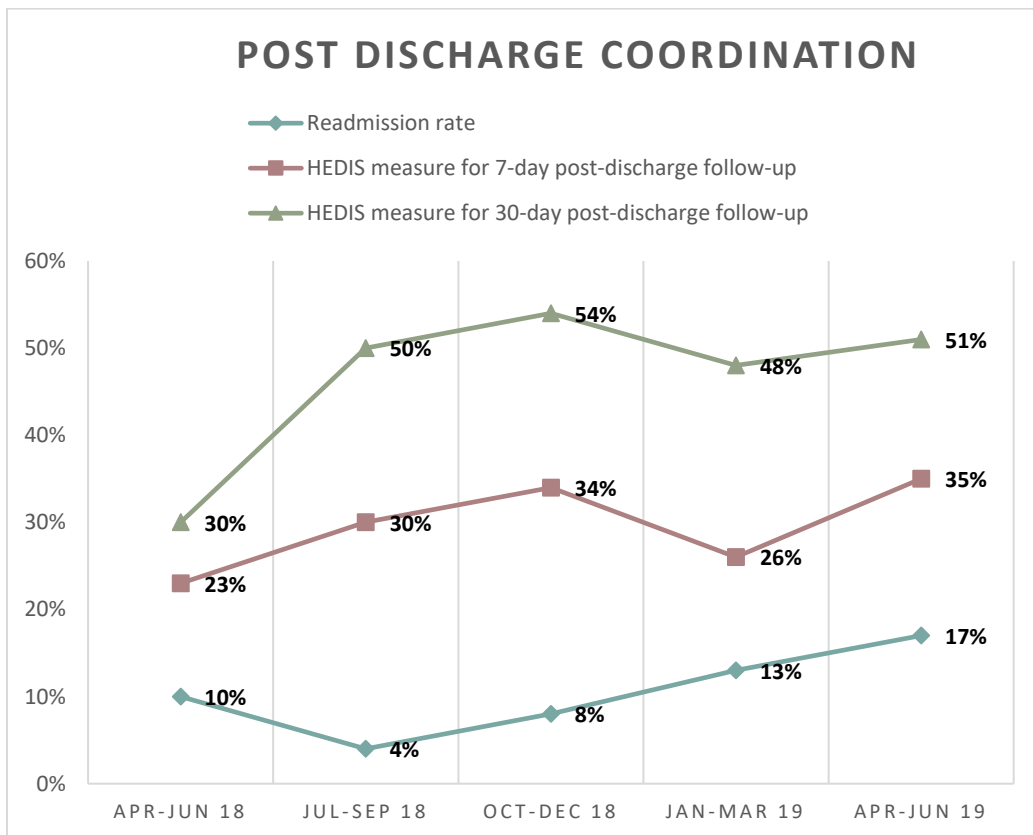
#### Current Discussion:

- ✓ At the time of intake 35% of all of our clients are homeless. After 6 months, 30% are homeless. 15% of our homeless clients obtained some sort of housing after six months. Homelessness has decreased 15% across our clients.
- ✓ In regards to independent living, after six months, 10% more of our clients are living independently. A client living with family has decreased 9%, which means that fewer clients are living with family out of convenience.
- ✓ Fewer of our clients are homeless which means that community support staff are helping clients reach their goals and clients are becoming more independent as a result of working with their community support specialists.

**Medication Clinic**

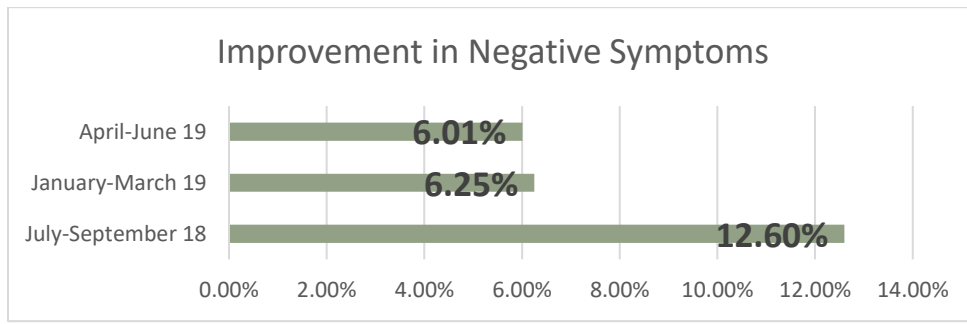
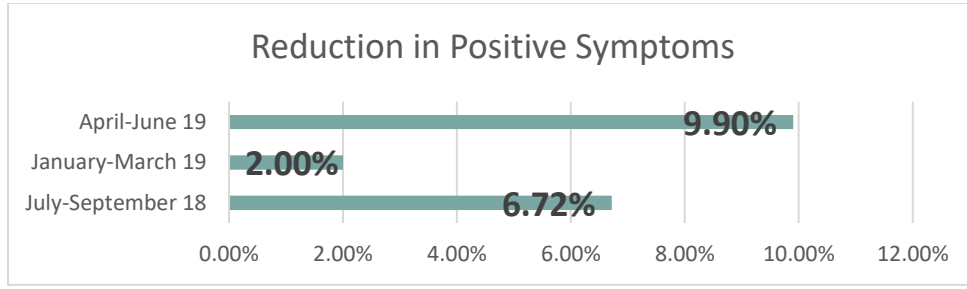


**Patient Discharge Coordination**



**Day Program: Positive & Negative Syndrome Scale (PANSS)**

*The PANSS will be administered at intake and results will show after six months of attending the day program, a decrease in consumer symptoms.*



N=23

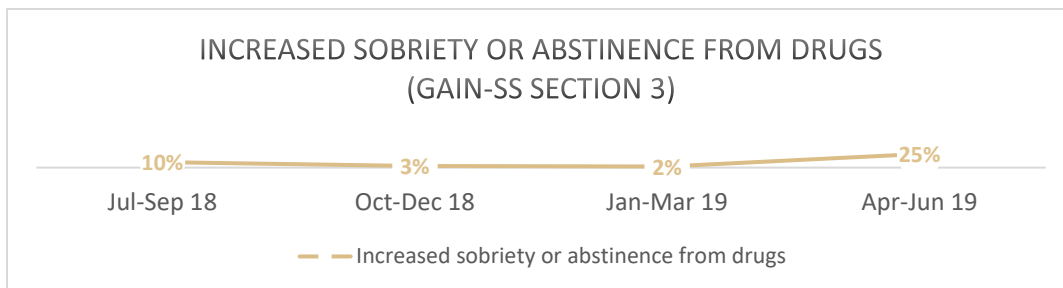
**Increased sobriety or abstinence from drugs (GAIN-SS section 3)**

(April-June 2019)

*The GAIN-SS section 3 captures a client’s substance use and related behaviors. The higher the score indicates that the use and behaviors are more recent. The scores decrease as the timeframe of use and behaviors is further away. A decrease in score shows that a person has maintained abstinence from substance use and substance use related negative behaviors.*

- ✓ Over the last 91 days, there has been a 25% decrease in substance abuse related behaviors.

N=9





**Making/made progress**

**Question:** Do you feel that the service you received has helped you to deal more effectively with your problem?

April 2019	<b>66% of clients that took the exit survey indicated that they felt the services they received helped a great deal</b>	<b>33% of the clients that took the exit survey indicated that they felt the services they received helped</b>	<b>0% of the clients indicated that services did not help</b>
February 2019	64% of clients that took the exit survey indicated that they felt the services they received helped a great deal	36% of the clients that took the exit survey indicated that they felt the services they received helped	0% of the clients indicated that services did not help

N=27

**Recommend therapist**

**Question:** How likely would you refer Counseling at Dupont to a friend or colleague?

April 2019	<b>78% of the clients indicated that they would “definitely” recommend their therapist</b>	<b>7% indicated that they would “maybe” recommend their therapist</b>	<b>15% indicated that they would “not” recommend their therapist</b>
February 2019	76% of the clients indicated that they would “definitely” recommend their therapist	8% indicated that they would “maybe” recommend their therapist	16% indicated that they would “not” recommend their therapist

N=27

**\*\*The Clinical Director reached out to the CAD Therapists in June 2019 to ensure surveys were being sent out to CAD clients.**

CAD Access (time to first visit)

